

WESS TRANSPORTATION

*P.O. BOX 462788
ESCONDIDO, CA. 92046
(PHONE) 760-741-9953
(FAX) 760-741-9952
office@wesstransportation.com*

March 12, 2020

Dear valued customer,

Considering current events, **WESS Transportation Services** would like to address concerns our customers might have with Coronavirus (COVID-19) and your upcoming reservation(s).

We are currently monitoring events and following recommendations made by the county, Department of Education and the CDC to enact precautionary measures that keep our buses clean and our passengers safe. Drivers have also been provided with cleaning supplies for each bus to clean and disinfect frequently touched areas and surfaces after each group has disembarked.

If it becomes necessary for your trip(s) to be canceled due to concerns about Coronavirus (COVID-19), we ask for at least 5 business days' notice to avoid any fees. Trips canceled with less than 5 business days' notice may be subject to a cancellation fee of half the quoted rate. Trips canceled with less than 24 hours' notice may be charged at the full quoted rate.

If any trips have been pre-paid, we would refund those trips accordingly.

We understand the situation many groups may be facing with their travel plans and we will do our best to accommodate any changes or necessary cancellations. Please contact one of our office staff if you have any questions. 760-741-9953

Sincerely,



Karen Boyd
Manager

CA. 431947
TCP. 29497A
